

Receiving Returned Devices A Checklist for Healthcare workers

In order to prepare the device so it is ready for the next patient, please do your best to ensure all messages and other information from the previous patient has been deleted.

Removing any left-over patient data & cleaning the device

- Confirm that ALL conversations have been deleted from the device
- Send 'Test from Patient' message to Nurse
- Set **Disappearing Messages** to 30 minutes
- Wipe the device down using an appropriate hospital wipe
- Use a clean towel to dry the screen after cleaning, This will help protect the screen from streaking or staining



Thank you for taking time to ensure the device has been wiped of all data from the previous patient and that it is ready for the next one